

# TEAMS



## TEAMS Banking

TEAMS Banking completely automates card payments, reducing operational costs significantly and provides a comprehensive and robust payment management system. It automatically processes payment collection and automatically chases collection of failed or declined payments in a safe and secure manner, enabling accurate reconciling of your bank account, acquirer statement and payments.

The system automatically emails payment receipts once funds are guaranteed to be banked and has enhanced options to further reduce charge-backs.

The module automatically handles payment failure notifications and makes requests to your customer to complete payment through our secure payments page. It is also possible to intervene manually to collect additional payments or arrange a refund.

For properties preferring to manage payments manually, the system stores the card data and offers authorised users an option to view the card details for manual processing. The systems pro-active monitoring and auditing ensures that any abuse of card data is quickly highlighted to senior officials within the property. The TEAMS Banking system supports over 60 countries.

by AVQuest