

AVQuest

Payment Processing Made Easy

AVQuest is a UK-based company specialising in automating reservations and financial processes, as well as delivering PCI compliant solutions.

The AVQuest TEAMS system is currently used by over 200 hotels across 8 countries. Our customers include a wide range of accommodation providers (from customers with over 1000+ rooms to small independent hoteliers).

Our *TEAMS Express Plus* has extensive card management features including handling additional payments and pre-authorisations, refunds including automatic credit noting, and additional revenue reporting features.

Our Channel Manager Plug-In Features Include

Booking Validation

Automatically validates card details. Informs the guest and reservations if the card details are invalid. Booking.com can be automatically notified if their bookings have invalid card details.

Payment Processing

Automatically process payments for your channel manager bookings. Any bookings failing to process successfully are automatically chased for payment. All non-refundable and flex-rate bookings are supported. Booking.com can be automatically notified if the payment fails.

Banking

All monies are automatically banked into an account nominated by the hotel. We support banking across 65+ countries and local currencies.

Financial Reconciliation

Reconcile all successful and unsuccessful payments with your PMS, accounting systems and acquirer invoices. Automated updating of PMS systems is available for our partner PMS companies.

Pre-Authorisations

Automatically pre-authorise cards prior to arrival, or on the day of arrival, to cover damage etc. Booking.com can be automatically notified if the pre-authorisation fails.

Receipting

All customers are automatically receipted via a properly branded html email with a branded PDF receipt. All branding is as per the hotels' requirements.

Financial Reporting

Automated Daily, Weekly and Monthly reports are available.

Risk Alerts

Automatic management of black lists, fraud control and operational alerts. The TEAMS system can automatically check against bank fraud scoring systems.

AVQuest Ltd
70-71 Albert Buildings
49 Queen Victoria Street
London EC4N 4SA
United Kingdom



+44 (0)20-7653-1964

www.avquest.co.uk

sales@avquest.co.uk